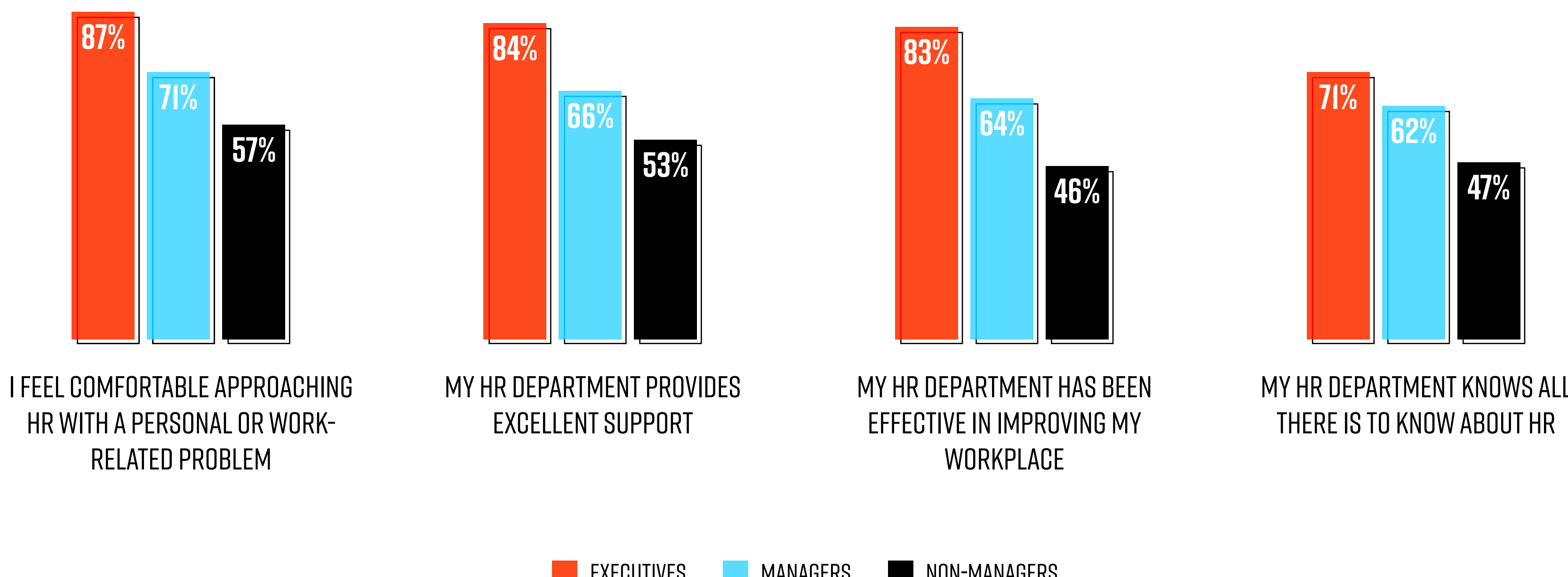


# PERCEPTIONS OF HUMAN RESOURCES

What Employees Really Think About HR

## EXECUTIVES

Have the **Most Positive** Perceptions of HR



### THE GOOD NEWS

Those in leadership trust HR and think HR is providing strategic value to the organization.

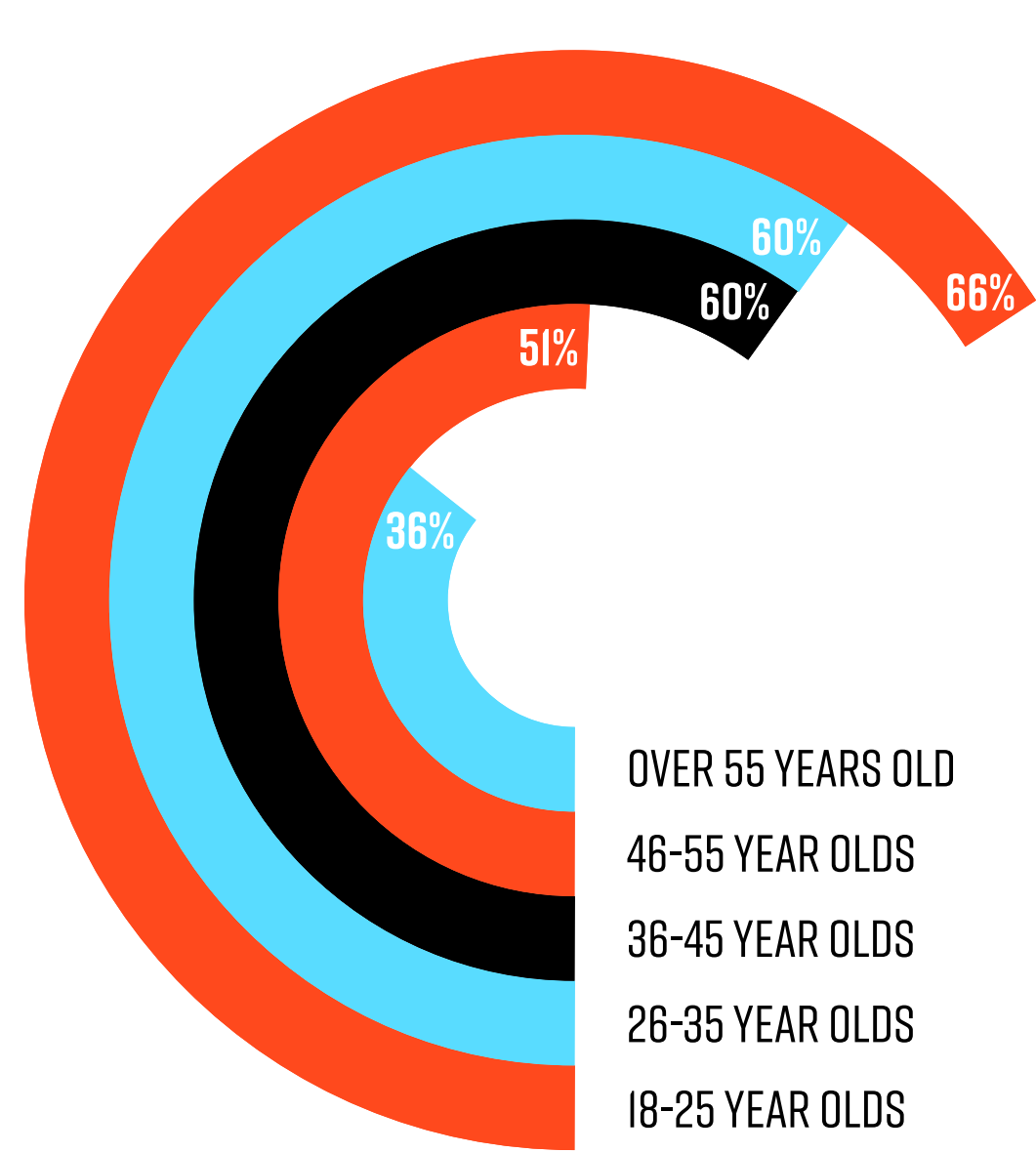
Employees don't have trust or confidence in HR.

### THE BAD NEWS

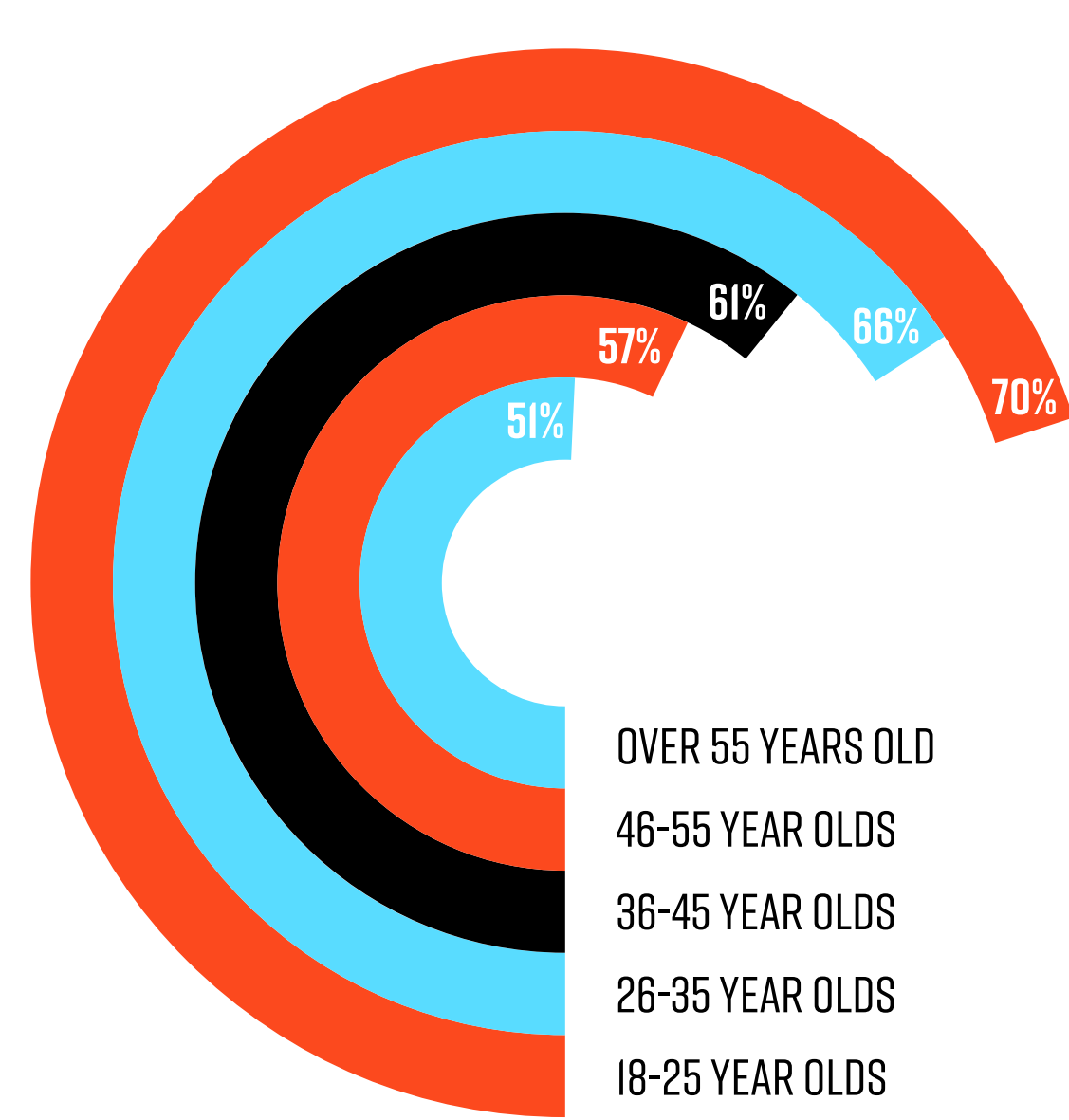
## OLDER EMPLOYEES

Have the **Least Positive** Perceptions of HR

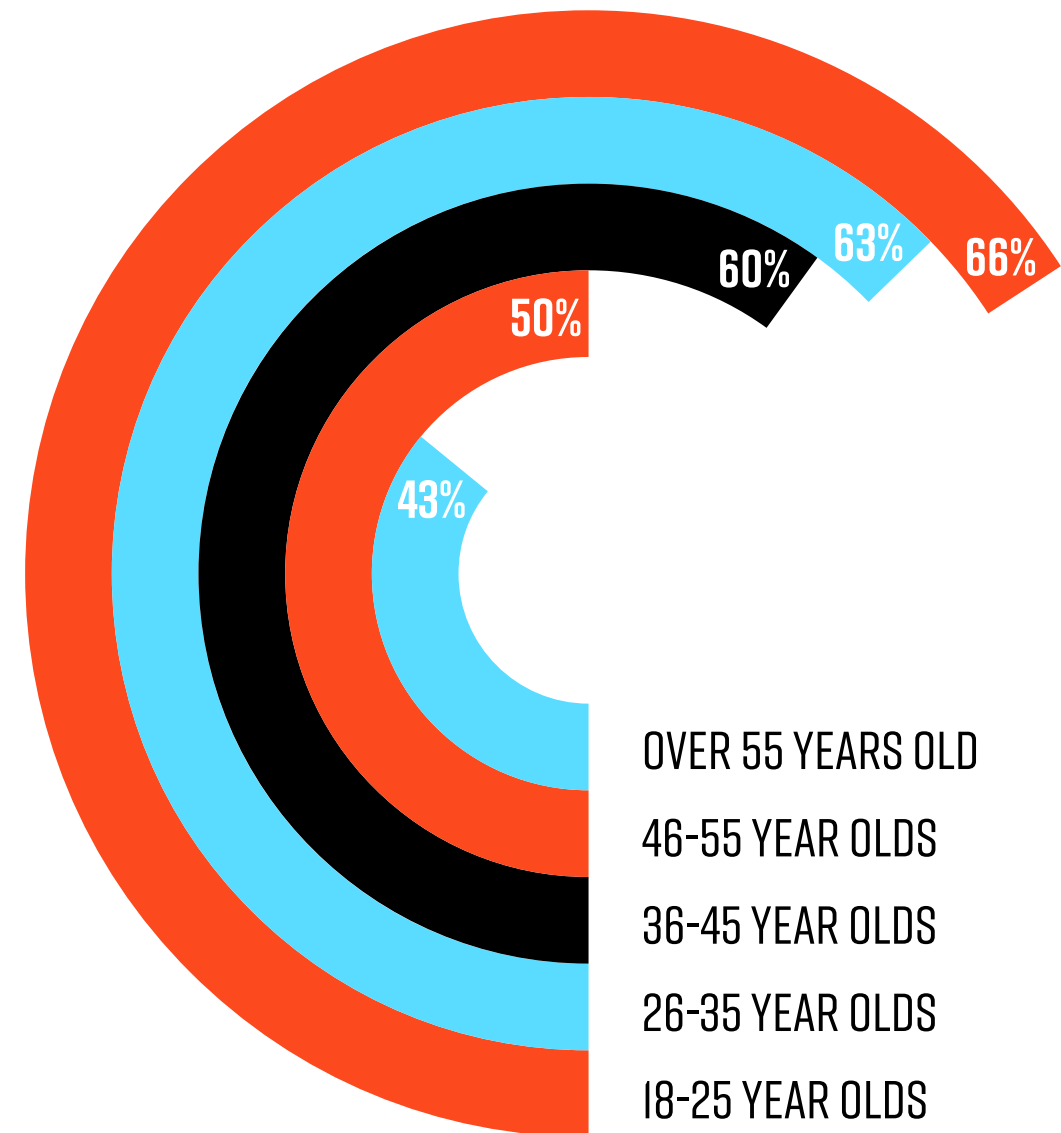
MY HR DEPARTMENT KNOWS ALL THERE IS TO KNOW ABOUT HR



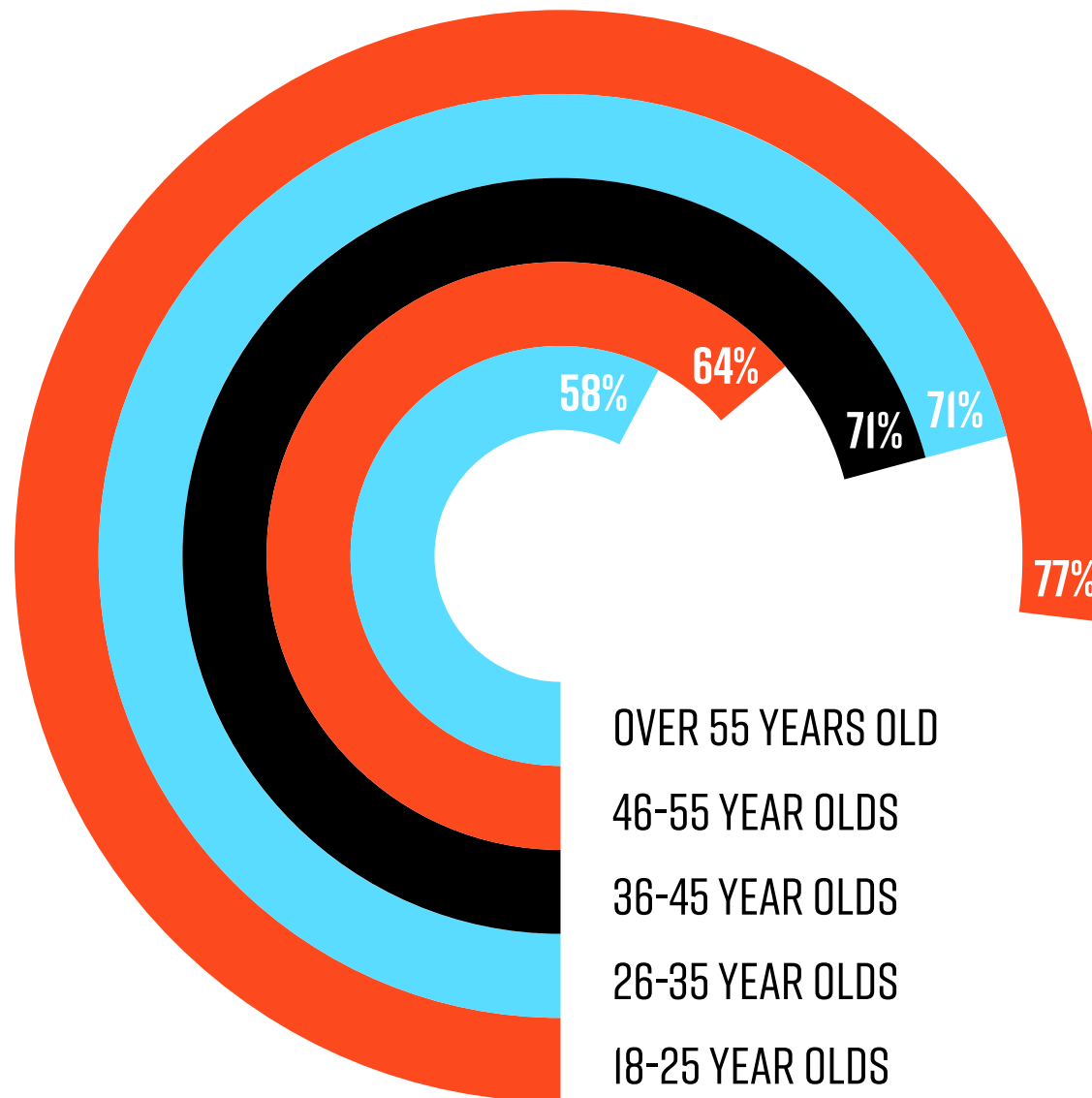
MY HR DEPARTMENT PROVIDES EXCELLENT SUPPORT



MY HR DEPARTMENT HAS BEEN EFFECTIVE IN IMPROVING MY WORKPLACE



I LOOK TO HR FOR ANSWERS WHEN I HAVE A QUESTION ABOUT MY ORGANIZATION'S POLICIES



### THE GOOD NEWS

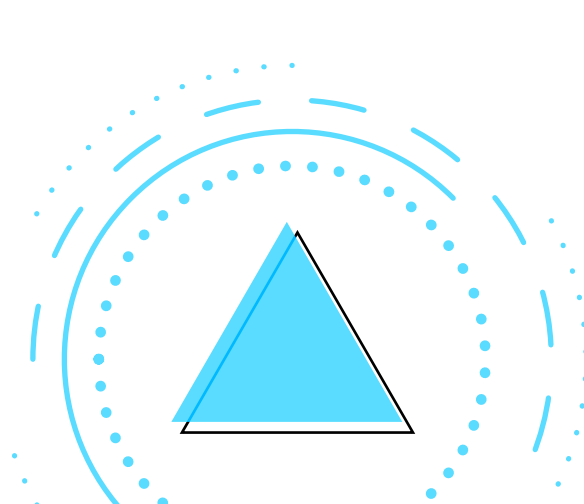
The flood of younger employees hitting the workforce seems to have a favorable opinion of HR.

While HR may be focused on meeting the needs of the growing, young workforce, older employees aren't feeling supported by or supportive of HR.

### THE BAD NEWS

## HIGHLY CAPABLE HR TEAMS

Have Other Positive Employee Outcomes



MOST RESPONDENTS WHO REPORTED HIGHER-THAN-AVERAGE HR CAPABILITY AT THEIR ORGANIZATION ALSO REPORTED HIGH LEVELS OF:



MANY RESPONDENTS WHO REPORTED LOWER-THAN-AVERAGE HR CAPABILITY AT THEIR ORGANIZATION ALSO REPORTED LOW LEVELS OF:



### THE GOOD NEWS

It's obvious HR plays a pivotal role in improving employee engagement, job satisfaction, and more.

HR has a massive opportunity to improve the way their organizations are perceived and how committed and supported employees feel.

### MORE GOOD NEWS

#### ABOUT THE RESEARCH

The data from this study were informed by a January 2018 online survey of 1,024 individuals who are currently employed full-time, over the age of 18 and located in the U.S. This research was generated by Bamboohr. To find out more, visit [bamboohr.com](http://bamboohr.com) or follow on Twitter at [@bamboohr](https://twitter.com/bamboohr).

